



“WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY”
GENERAL INFORMATION ABOUT THE HOTEL
ULTIMATE ALL INCLUSIVE CONCEPT SUMMER 2019

Name	: CRYSTAL SUNSET LUXURY RESORT & SPA
Class	: 5 *****
Address	: Bingeşik Mevkii Kumköy Yolu Side/Antalya
Telephone	: + 90 242 777 02 42
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E-mail	: info@crystalhotels.com.tr
Http	: www.crystalhotels.com.tr
Investor	: Galeri Kristal Turizm Pazarlama Ve Ticaret Anonim Şirketi
CEO	: Umman ÇETİNBAS
Sales&Mark. Director:	Özcan ŞİRİN
Facility Area	: 25.000 m ² ; whereby 10.000 m ² Hotel Buildings and 15.000 m ² Hotel Garden Area
Opening Year	: 2013
Last Renovation	:
Hotel Buildings	: 1 Main Building

Named after the **crystal** clear waters of the Mediterranean, our hotel is constructed 250 meters to the beach of Side-Kumkoy (***Club cars available to go down to the Beach***) and is located only at 60 km away from the Antalya International Airport, and at 65 km away from Antalya city centre. With its different architecture and the extraordinary beauty of the environment, our hotel is indeed a paradise for couples of all ages and families with children – offering a private fine sandy beach of 40 m length and 50 m width as well as a variety of pools. The hotel has an area of 25.000 sqm, whereby 10.000 sqm of it consists of hotel buildings and 15.000 sqm of it consists of amphitheatre, pools, aqua park, sunbathing and garden area. The guests will find 6 floors of a main building, with a total capacity of 584 rooms.

Crystal Sunset Luxury Resort & Spa has a Green Key, White Flag (food safety) and Blue Flag for its clean beach and sea. Our hotel has “Proven Quality 2015” given by THOMAS COOK UK, Holiday Check AWARD 2015 and Zoover Award Bronze 2015.

In order to ensure our guests a pleasant stay, our **“Ultimate All Inclusive”** concept starts with a warm welcome to our guests upon their arrival by offering them our traditional Turkish sweet called “cezerye” and a glass of Turkish sweet fruit drink called “sherbet”. We extend our traditional Turkish hospitality with our friendly service and exceptional service offers, including a 24 hours wide range of food and beverage supply aiming to guarantee 100% happiness and satisfaction during our guests’ stay. Crystal Sunset Luxury Resort Hotel & Spa focuses on meeting both adults and children's every need for a great holiday.

There is fully equipped 1000 sqm **SPA, health and beauty centre** (skin and body treatment), **2 special VIP massage rooms** with private Turkish bath and sauna in it.

One of the main attractions of Crystal Sunset is a very technologically advanced **Aqua park with 11 waterslides** including a King Cobra shaped one. It's Modern and fantastic architecture will take you to a different world of nice and carefully designed and decorated bars and restaurants. Guest should experience **7** different A la Carte restaurants from **“Turkish Cuisine” to the “Mexican Cuisine”** Restaurant.

All rooms have a balcony. They are comfortably decorated and designed for a superb holiday. **Room facilities:** laminate flooring, central air conditioning system, HD LCD TV with satellite and music channel, mini bar, safe box, direct dial telephone, fire detector.

Bathroom amenities: telephone, hairdryer and 220 volt electricity supply. Also Non-smoking and handicapped rooms are available. Wireless/LAN available in public and in the guest's rooms.

Swim-wear and vest are not allowed in the restaurants during evening time due to the hygienic reasons and visual reasons. Long trousers are required for Men (Dress Code - Winter).

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Head Office: Galeri Kristal, Havaalanı yolu, Serik Cad. No:371, 07230, Antalya/Türkiye

Tel: + 90 242 340 60 50 (pbx) Fax: + 90 242 340 53 36 www.crystalhotels.com.tr E-mail: info@crystalhotels.com.tr

NUMBER OF ROOMS: 584

NUMBER OF BEDS: 1877

STANDARD ROOMS:

305 Standard Rooms (4 handicapped rooms)

Side Sea view and Pool view 191 Rooms

Maximum Capacity : 2 + 1 pax or 3 pax (French + single)

Size of the Room : 26-32 sqm

Land view

11 rooms

Maximum Capacity : 2 + 1 pax or 3 pax (French + single)

Size of the Room : 26-32 sqm

Sea view, side sea/pool view or Land view options. All rooms with balcony, room amenities: laminate floor, central air conditioning and heating, satellite, HD LCD TV with satellite and music channel, mini bar, safe box, direct dial telephone, smoke detector, Equipments in order to make tea and coffee. Bath amenities: telephone, hairdryer and shower.

FAMILY ROOMS:

217 Family Rooms (1 handicapped room)

Land View with Sofa 123 Rooms

Maximum Capacity : 5 pax (1 French + 2 Single beds+1 Sofa bed)

Size of the Room : 44 sqm

Side Sea view 24 Rooms

Maximum Capacity : 4 pax (1 French + 2 Single beds)

Size of the Room : 40 sqm

Pool view 19 Room

Maximum Capacity : 4 pax (1 French + 2 Single beds)

Size of the Room : 40 sqm

(wide balcony, chaise longue in balcony)

2 bedrooms (1 double and 2 single beds – connection door), laminated flooring, 1 bathroom, hair dryer, 2 LCD TV (satellite), fully stocked 2 mini bars, laptop size safe deposit box, balcony, air-conditioners, fire detector, direct telephone line, Equipments in order to make tea and coffee. Bath amenities: telephone, hairdryer and shower.

JUNIOR SUITES: (1 handicapped rooms)

49 rooms (26 rooms side sea view + 23 rooms pool view (wide balcony, chaise longue in balcony))

Maximum Capacity : 2+1 pax

Size of the Room : 40 sqm

1 bedroom with a wide living corner (no door in between) (internal partition height is 200 cm), 1 bathroom with shower and all standard room amenities are available. Equipments in order to make tea and coffee

KING SUITES:

12 Suites (sea view)

Maximum Capacity : 2 + 1 pax

Size of the Room : 61 sqm

1 nicely decorated bedroom and 1 living room with a sea view and direct access to Jacuzzi, wide balcony, chaise longue in balcony, 1 bathroom with a shower, all standard room amenities as well as bathrobes are available. Laminate floor is in the bedroom and marble floor is in the living room. Equipments in order to make tea and coffee



CRYSTAL SUNSET
LUXURY RESORT & SPA
SIDE / ANTALYA

Other Services (Chargeable):

DVD player to the room on request
Rental strollers
Baby phone (Walky-Talky)

Mini Club (4-12 years):

Daily kids movies and kids activities.
Kid's playground

Teenage Club (13-16 years):

Special activities for teenagers
Tournaments
Parties

Cinema (80 person capacity):

Everyday

CONGRESS / CONFERENCE CENTER:

A meeting room (free-shape form) that has got a capacity of 1550 people and an another meeting rooms with a total capacity of 200 people as well as a lounge and foyer. Meeting room is equipped with the latest technological items.

OTHER INFORMATIONS:

Special shaded children's pools (1 indoor and 1 outdoor) and a shaded mini club with playground is available for children between 4 and 12 years. Between 01.04 and 31.10 indoor

<u>Saloon</u>	<u>Dimensions</u>	<u>Height</u>	<u>Square</u>	<u>Theatre</u>	<u>Class</u>	<u>U Shaped</u>	<u>Banquet</u>	<u>Cocktail</u>
	<u>m</u>	<u>m</u>	<u>sqm</u>	<u>setup</u>	<u>setup</u>	<u>set up</u>		
Ball Room	30.00 * 30.00	4,5	925	1150	1000		850	1000
Night Club	16.00 * 16.00	3,5	250	200	150		150	200

pool is not heated.

SWIMMING POOLS:

AQUAPARK/ WATERSLIDES	OPEN	INDOOR/H EATED	SWEET- WATER	IN THE GARDEN	CHILDRE N-POOL	DEPTH (cm.)	M²
		X	X			140	180
		X	X		X	35	50
	X		X	X		140	3000
	X		X	X	X	35	100
RELAX POOL	X	ADULT ONLY	X	X		140	320
X	X		X	X		120	140
X	X		X	X		120	140
X	X		X	X		120	140
X	X		X	X		120	115
X	X		X	X	X	120	115



KING COBRA KINGDOM AQUAPARK, (10.30-12.30/14.30-17.30)

Aqua Park offering 11 water slides such as The Red King Cobra Body Slides, Black Hole, Space Boat, Free All, Two Flying Boats ,Multi Slide and Rafting Slide. Children must be over the age of ten. We also offer slides which can be found in the children's pool, for children under the age of ten. **The waterpark hours can be changed by the hotel management**



Please be aware that the hotel management can make changes to the above listed facilities and their opening hours



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OTHER ACTIVITIES

Chargeable	Free Of Charge
Hairdresser Telephone Fax / Pc services Shopping centre SPA centre & SPA pool (not heated) Massage / Rubbing Doctor Dry cleaning Laundry Internet corner (with pre booking) Rent a car and taxi services	Turkish bath 2x Sauna (Different temp.) Steam room, Salt room Indoor pool Parking Safe box Chaise longue, parasol, chaise longue mattress at beach and around the pool Beach towel Wake up call Wireless internet connection Baby-chair, Feeding bottle warmer Blender, Microwave in the Main Restaurant

FOOD & BEVERAGE

Chargeable	Free Of Charge
Room service VSOP. Cognac, 12 and 15 years whisky varieties, special local and import wines, energy drinks and fresh juices, All imported drinks from 01.00 – 10.00	Local Drinks 24 Hours, Some Imported drinks between 10.00 and 01.00. Fresh Orange during breakfast and self-service.

SPORTS ACTIVITIES

Chargeable	Free Of Charge
Tennis court illumination Tennis racket / Tennis ball Jet ski / Banana Parasailing Ringo / Water-ski Canoe / Sea-Bike Surfing (with certification) Game room, Bowling and Billiards	2 Tennis courts (hard ground) Tennis court use Beach volleyball Table tennis Fitness centre 150 sqm Water polo /Aquarobic Aerobic / Stretching/zumba dancing Boccia Dart Pilates / Yoga Nordic Walking Sticks Mini Football

. All open air activities are carried out depending on the weather conditions.

PRECAUTIONS IN OUR HOTELS AGAINST GLOBAL WARMING

<ul style="list-style-type: none"> • Solar energy • Natural gas • Waste decomposition • Recyclable materials • Energy savers in the rooms • Sensor devices for electricity and water saving

- Pets are not allowed in our hotel.
- In all Crystal Hotels, smoking is not allowed in indoor areas.

“WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY”
MEAL SERVICE HOURS AND THEIR UNITS

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CRYSTAL SUNSET

HOURS

07.00 – 10.00
10.00 – 11.00
11.00 – 17.00
11.00 – 17.00
11.30 – 16.00
12.30 – 16.00
12.00 – 16.00
12.30 – 14.30
14.30 – 16.30
15.30 – 17.00
15.30 – 17.00
19.00 – 21.00
22.30 – 01.00
01.00 – 07.00

MEALS

BREAKFAST – OPEN BUFFET
LATE BREAKFAST – CONTINENTAL
PATISSERIE
GOZLEME
SNACK SERVIS
SNACK SERVIS
SNACK SERVICE ON THE BEACH
LUNCH – OPEN BUFFET
ICE CREAM/ WAFFLE
SNACK SERVICE (PİTA SELECTION)
SNACK SERVICE (PASTA SELECTION)
DINNER – OPEN BUFFET
LATE BUFFET -NIGHT SNACK
MINI BREAKFAST

SUNSET MAIN RESTAURANT (WITH ADULTS ONLY SECTION)
SUNSET MAIN RESTAURANT
- SWEET TOOTH PATISSERIE
- HARBOUR TOWN BROADWALK
- HARBOUR TOWN BROADWALK
- WATERWORLD A LA CARTE SNACK RESTAURANT
- SUNSET VIEW BEACH BAR & RESTAURANT
- SUNSET MAIN RESTAURANT
- HARBOUR TOWN BROADWALK
- HARBOUR TOWN BROADWALK
- HARBOUR TOWN BROADWALK
- SUNSET MAIN RESTAURANT (ADULTS ONLY SECTION AVAILABLE)
- NIGHT OWL BISTRO
- SUNSET MAIN RESTAURANT

A LA CARTE RESTAURANTS

19.00 – 21.00 OTTOMAN CUISINE -PASHA OTTOMAN RESTAURANT (RESERVATION REQUIRED)
19.00 – 21.00 SEAFOOD -FISH BONE A' LA CARTE RESTAURANT (RESERVATION REQUIRED)
19.00 – 21.00 MEXICAN CUISINE -TEX-MEX RESTAURANT (RESERVATION REQUIRED)
19.00 – 21.00 ASIAN CUISINE -ORIENT EXPRESS ASIAN RESTAURANT (RESERVATION REQUIRED)
19.00 – 21.00 CHILDREN SPECIALS (OPEN BUFFET) -TOFFEE APPLE KIDS RESTAURANT (RESERVATION REQUIRED)

A LA CARTE RESTAURANTS (ONLY/CHARGEABLE)

19.00 – 21.00 FISH & MEAT CUISINE -VIP CURISE RESTAURANT (RESERVATION REQUIRED)
19.00 – 21.00 ITALIAN CUISINE -MEDITERRANEAN BREEZE RESTAURANT (RESERVATION REQUIRED)

**** Swim-wear and undershirts are not allowed in the restaurants during evening time due to the hygienic reasons and other guest's expectations. Long trousers are required for Men (Dress Code).**

**** A la Carte Restaurants are to be used with PRE-BOOKING condition, 1 Times a week stay for each 7 nights stay**

HOURS

24 HOURS
10.00 – 17.00
11.00 – 18.00
10.00 – 24.00
11.00 – 18.00
10.00 – 18.00
12.00 – 16.00
18.00 – 00.00
21.00 – 23.00
23.30 – 02.00
MINI BAR

DRINKS

LOBBY BAR (LOCAL DRINKS AND INTERNATIONAL)
SWEETTOOTH BAR (LOCAL DRINKS)
SUNSET VIEW BEACH BAR (LOCAL DRINKS)
KING COBRA POOL BAR (LOCAL DRINKS)
ANATOLIAN BAR (LOCAL DRINKS)
ADULT ONLY POOL BAR (LOCAL DRINKS)
WATERWORLD BAR (LOCAL DRINKS)
IRISH BAR (LOCAL AND INTERNATIONAL DRINKS)
ANFI EXPRESS BAR (LOCAL DRINKS)
DISCO (OPTIONAL) (LOCAL DRINKS)
SOFT DRINKS, WATER (CHECKED ON DAILY BASIS)

***** HEATED ONLY IN WINTER (1 November - 31 March)**

SERVICES NOT INCLUDED IN THE ULTIMATE ALL-INCLUSIVE

Service: Telephone, fax, bowling, internet corner, laundry
Sports: Tennis balls, tennis rackets, tennis court lightings, tennis lessons, motorized and None motorized water sports
Wellness: SPA and beauty center, SPA pool, massage, rubbing
Beverage: Alcoholic drinks will not be served to children less than 18 years.
High quality champagnes, wine and liquor, cognac, whiskeys, energy drinks and fresh fruit juices
Alcoholic drinks shall not be served in bottles. Import drinks shall not be served in the restaurants.
Import alcoholic beverages between 01.00 and 10.00 No alcoholic drinks shall be served at breakfast.

Please be aware that the hotel management can make changes to the above listed facilities and their opening hours and location